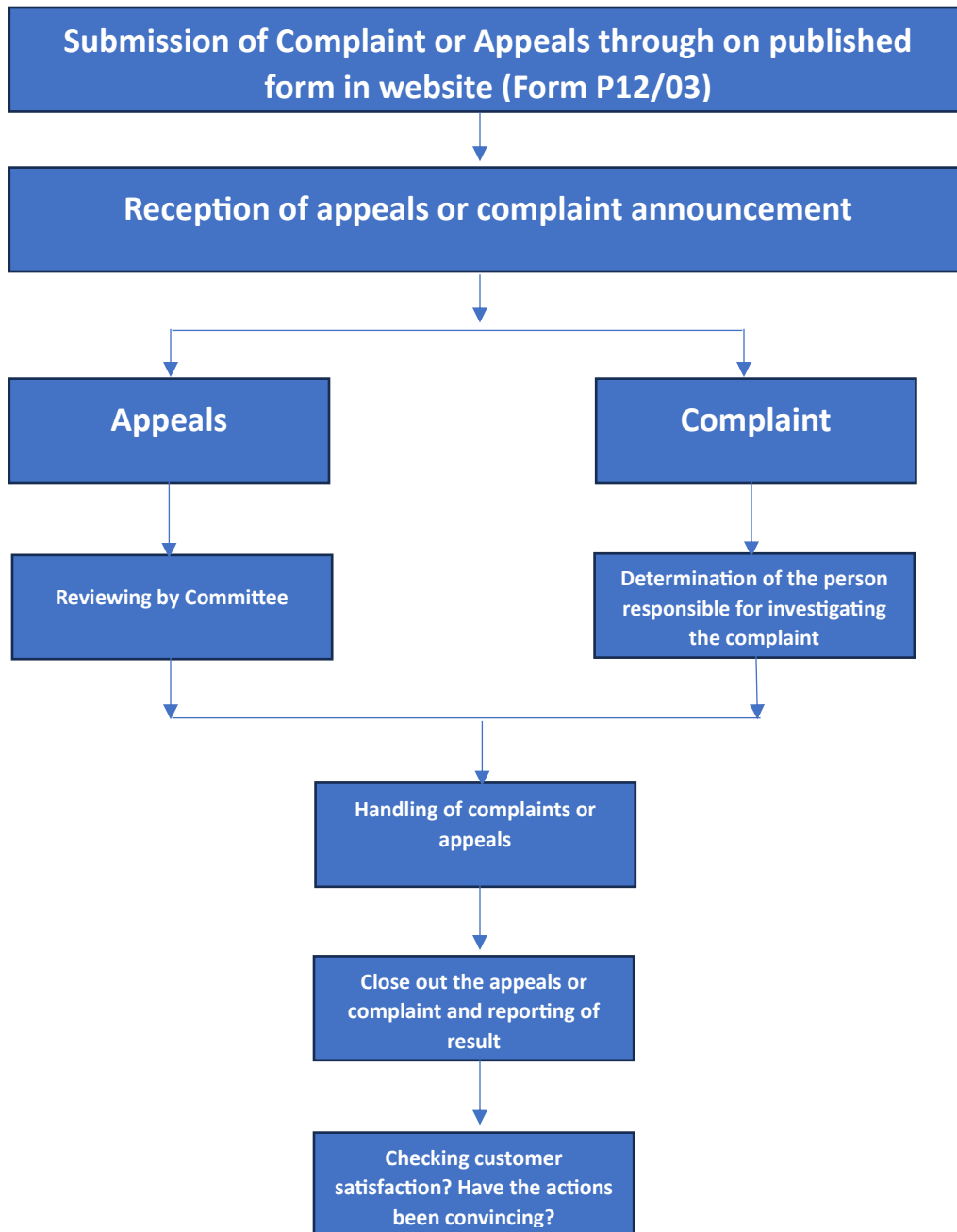


Appeals and Compliant Flowchart



Complaints/Appeals Register

| | |
|---|----------------------|
| Complainant name: | Company Name: |
| Name of the Certified company (if needed): | |
| Phone number: | Email: |

Compliant from certified company

Compliant

Appeals

Description of the complaint/Appeals:

Standard / Scheme Manager Comment:

Result and decision:

Following responsible (if needed):

Scheme Manager Signature: